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October 22, 2004

Francois Jean Viel
Account Executive
Quebec City and Area Tourism & Convention Bureau
399, rue Saint-Joseph Est
Quebec (QC) G1K 8E2
CANADA

Dear Francois Jean:

I wanted to personally thank you for all of your work in coordinating the Familiarization Tour for our group of ten Auto Travel employees from AAA Southern New England. As you could see from your recent visit to Providence, we are all still talking about the experience. The trip exceeded our expectations every step of the way!

The locations and attractions we visited very well represented the area and will be great recommendations to pass along to our AAA members. The hotel site inspections were also extremely valuable. All of us learned a great deal more about what Quebec City and the surrounding area has to offer. I am confident that Quebec will experience a surge of business as a result of the Fam!

You certainly went above and beyond to make the experience complete for our group and the Fam was clearly a resounding success. Thank you again for all of your efforts and hospitality in hosting our group.

Sincerely,

A handwritten signature in black ink that reads 'Kathy Arthur'.

Kathy Arthur
Senior Training Specialist, Auto Travel

Serving over 1,900,000 AAA Members in Southern New England

Travel

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